Performance is everything.™

User Guide

Vax Careline: AU: 1300 361 505
NZ: 0800 800 900

Carpet Washer

Rapide Ultra
CARPET WASHER

Get Cleaning...

What's your Vax's model number?

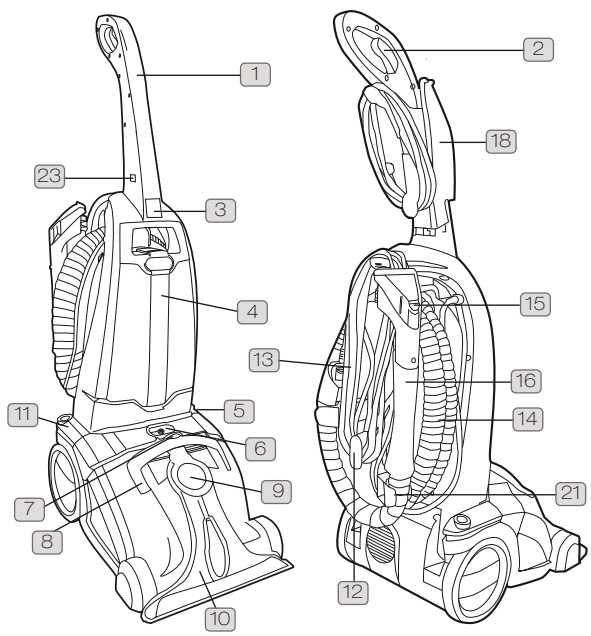
V	C	W	R	U	1	0	0	0	

What's your serial number? (Located on the base of the machine)

Note these down in case you need them in future. Please keep instructions for further use.

Machine Overview

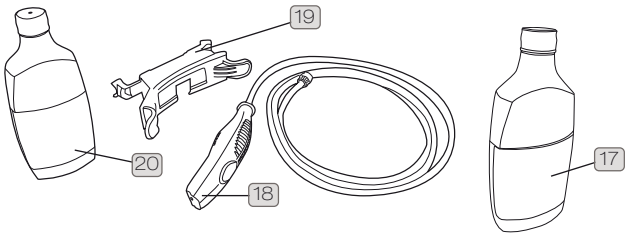
1. Handle
2. Solution trigger
3. Clean water tank release button
4. Clean water tank
5. Recline pedal (hidden)
6. Solution tube port
7. Dirty water tank release lever
8. Dirty water tank carry handle
9. Hose port
10. Rotating brushbar (hidden)
11. On/off pedal
12. Power cord release lock
13. Power cord
14. Hose
15. Wash tool
16. Wash tool solution trigger
17. Vax carpet cleaning solution
18. Pre-treatment wand
19. Pre-treatment wand holder
20. Vax pre-treatment carpet cleaning solution
21. Accessory holder
22. Float chamber filter
23. Handle locking pin



Unit

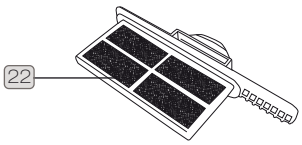
Accessories

items shown packaged separately



Filter

Pre-assembled in machine



General Safety Information

FOR HOUSEHOLD USE ONLY.

When using the carpet washer, basic safety precautions should always be observed, including the following:

1. Do not leave the carpet washer unattended when plugged in. Unplug it from socket when not in use.
2. To prevent electric shock do not use outdoors.
3. Not to be used as a toy. Children should be supervised to ensure that they do not play with the appliance.
4. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
5. Use only as described in this manual.
6. Do not use the carpet washer if it has been dropped, damaged, left outdoors or dropped into water. Do not use the carpet washer with a damaged cord or plug. If the supply cord is damaged, it must be replaced by the manufacturer or a recommended Service Agent to avoid hazard and invalidating the guarantee.
7. Do not pull or carry by cord/hose. Do not use the cord/hose as a handle, close a door on the cord/hose or pull cord/hose around sharp edges or corners. Do not run the carpet washer over the cord/hose. Keep the cord away from heated surfaces.
8. Do not unplug by pulling on the cord.
9. Do not handle the plug or carpet washer with wet hands.
10. Do not put any objects into openings or operate with openings blocked, keep them free of anything that may reduce airflow.
11. Keep hair, loose clothing, fingers and all parts of the body away from openings and moving parts.
12. Do not use the carpet washer on any glowing, burning or smoking particles.
13. Do not use without the solution tank and dirty water tank in place.
14. Turn off all controls before unplugging.
15. Do not use to pick up flammable or combustible liquids such as petrol, or use in areas where they may be present.
16. Keep the unit on the floor.
17. Do not attempt to remove blockages with sharp objects as they may cause damage.
18. Store indoors put away after use to prevent tripping accidents.
19. Using improper voltage may result in damage to the motor and possible injury to the user. The correct voltage is listed on the rating label.
20 A hazard may occur if the carpet washer runs over the power supply cord.
21. To prevent dirty water from running into the motor, do not hold the appliance upside-down or lay on its side. Use appliance in normal cleaning position.
22. Use extra care when cleaning on stairs.
23. Do not carry appliance while motor is running.
24. Use only SAA approved 10amp extension cords. Non-approved cords may overheat. Care should be taken to arrange the cord so that the cord cannot be tripped over.

WARNING: Always switch off and unplug your machine from the electrical outlet before filling and emptying the clean water tank, emptying the dirty water tank, before assembling, opening, before connecting/ disconnecting the attachments, or carrying out maintenance or troubleshooting checks and storage.

NOTE: Carpets should be dry vacuumed thoroughly before washing.

IMPORTANT: If the hose or tools are blocked, switch off and unplug the carpet washer and remove the blockage(s) before re-starting your machine. See maintenance.

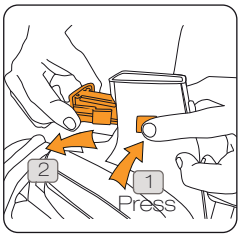
IMPORTANT: Even with regular cleaning, filters have a limited lifespan and will eventually need to be replaced during the lifetime of the cleaner. If the performance of your cleaner is compromised and/or the filters are severely discoloured, the filters may need to be replaced. As a general guide, Vax recommends filters be replaced every 3-6 months depending on the level of use to ensure optimum performance of your cleaner.

This machine is intended for household use only, and NOT for commercial or industrial use.

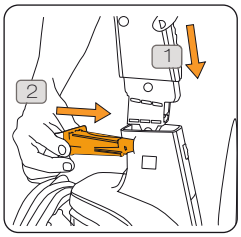
PLEASE KEEP THESE INSTRUCTIONS FOR FURTHER USE.

Operation

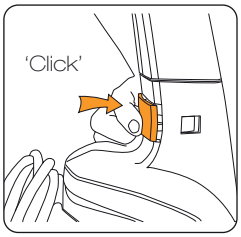
Assembling your carpet washer handle



Locate locking pin and press in points shown to remove.

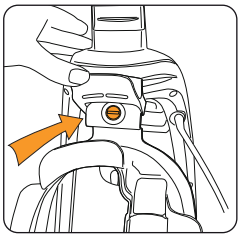


Insert handle and re-fit locking pin.



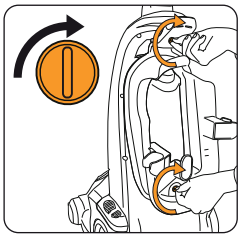
Locking pin will 'click' when in place.

Assembling your tool caddy and hose

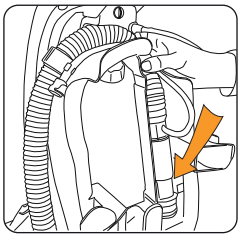


Ensure locking tabs are horizontal.

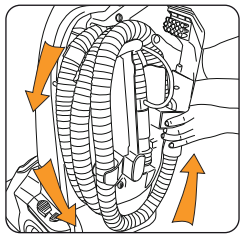
Attach caddy to unit top first.



Rotate tabs 90° clockwise to lock caddy onto unit.

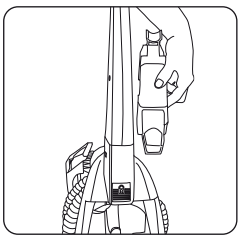


Fit hose connector end in first.

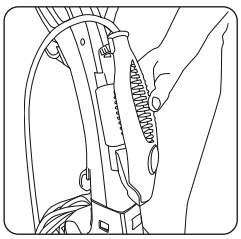


Wrap hose around caddy tightly anti-clockwise. Clip in the last wrap of the hose and wash tool as shown.

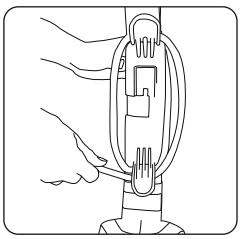
Assembling your pre-treatment kit



Slide pre-treatment wand holder onto handle.



Place wand into holder as shown



Wrap solution tube around holder for storage.

Operation

Before you begin cleaning

- Vacuum your carpets thoroughly with a dry vacuum cleaner.
- Test for colourfastness - Wet a white absorbent cloth with the solution. In a small, hidden area of your carpet, gently rub the surface with the dampened cloth. Wait ten minutes and check for colour removal or bleed with white paper towel or cloth. If your carpet has more than one colour, check all colours.
- When cleaning an entire room, move furniture out of the area to be cleaned. If the furniture is too heavy to move, place aluminium foil or wax paper under legs. This will prevent wood finishes from staining your carpet. Pin up furniture skirts and curtains.

IMPORTANT: Only use Vax carpet cleaning solution. Using other solutions may cause excess foaming. Excessive foam will prevent the machine from working effectively. Using other solutions will invalidate the guarantee.

IMPORTANT: Do not over saturate your carpet.

IMPORTANT: We recommend the use of a residual current device with a residual current rating of 30mA or less.

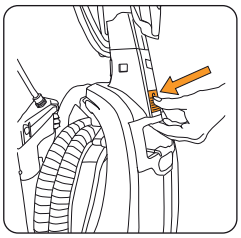
Operation

Operating your pre-treatment wand

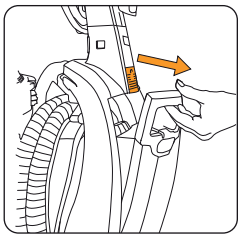
NOTE: Pre-treating your carpet before washing will help to remove stubborn stains.
NOTE: Do not over saturate your carpet.

Pour required dose of pre-treatment solution (approx. 40ml per 1L of water).

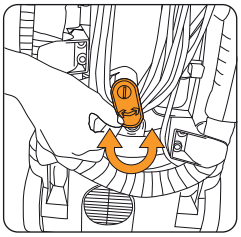
Mix solution with warm water. (max 40° C)



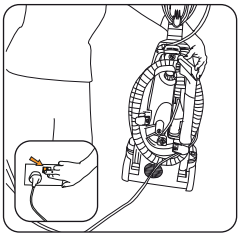
Remove clean water tank.

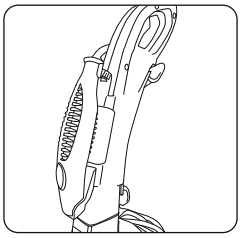


Fill clean water tank with solution mix.

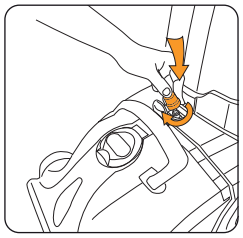


Unwrap power cord and plug unit in.

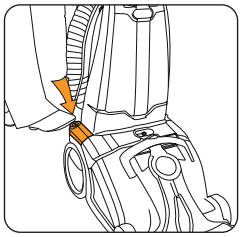




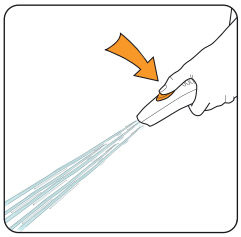
Remove pre-treatment wand from holder and unwrap solution tube.



To insert wand cable into socket, align inserts and push in. Turn clockwise to secure.



Press 'on' pedal.



Spray evenly onto desired areas.

NOTE: Leave pre-treatment solution to work for 10-15 minutes then wash carpets as described on page 7 of Operation.

IMPORTANT: Before setting the machine up to wash, ensure the clean water tank is rinsed thoroughly of pre-treatment solution.

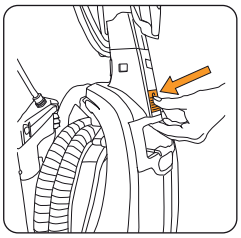
Operation

Operating your carpet washer

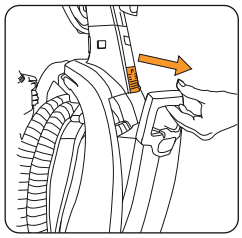
NOTE: Your dirty water tank is fitted with a float. When the dirty water tank is full or the floor head is not in contact with the carpet the float will shut off the suction at the floor nozzle. You will be able to hear if this has happened as the motor noise on the unit will increase. Once the float is activated, empty the dirty water tank if full. If the dirty water tank is not full then turn off your machine at the power switch and wait for the float to settle before re-starting.

Pour required dose of cleaning solution (approx. 40ml per 1L of water).

Mix solution with warm water. (max. 40°C)

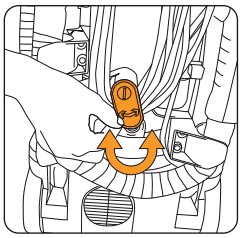


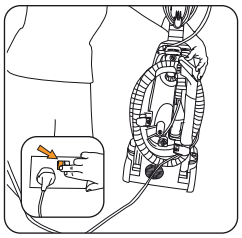
Remove clean water tank.



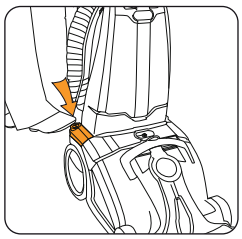
Fill clean water tank with solution mix.

Tighten cap before returning tank to unit.

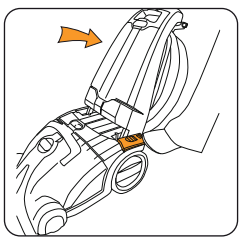




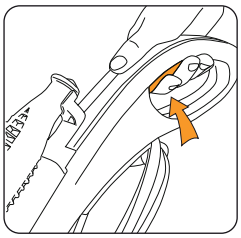
Unwrap power cord and plug unit in.



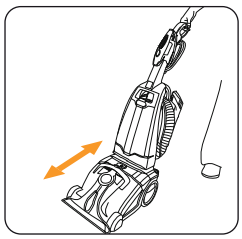
Press 'on' pedal.



Recline the machine. **NOTE:** When machine is reclined brushbar will rotate. Upright position brushbar will not rotate.



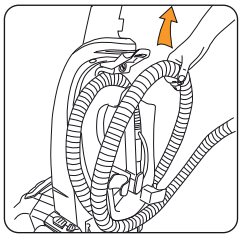
Press trigger to release solution



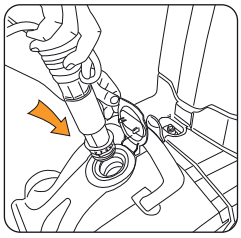
For best results apply solution on the forward stroke and release the trigger to recover solution on the backward stroke.

Operation

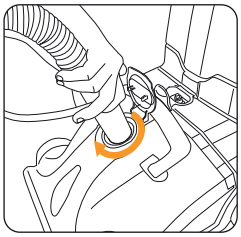
Picking up spills



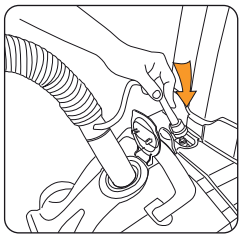
Remove hose.



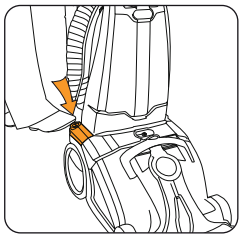
Connect to dirty water tank outlet.



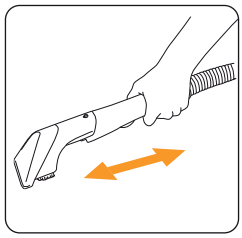
Twist to secure position.



Insert tube into socket.



Press ‘on’ pedal.

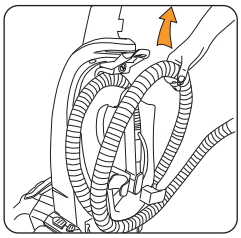


Pull wash tool back over spill to pick up liquid.

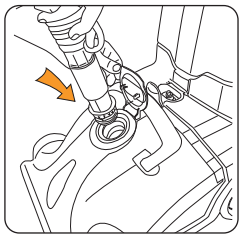
Operation

Using the wash tool

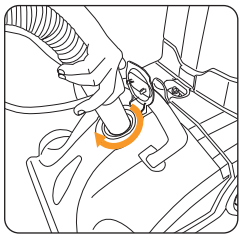
NOTE: Do not over saturate your upholstery.
NOTE: The clean water tank will need to be filled with solution and water before use.



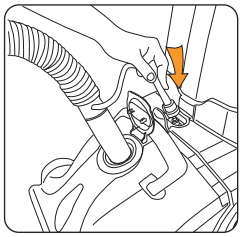
Remove hose.



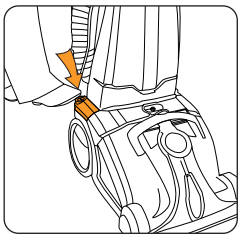
Connect to dirty water tank outlet.



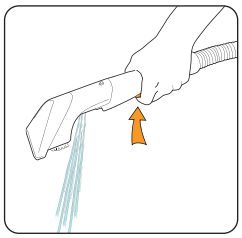
Twist to secure position.



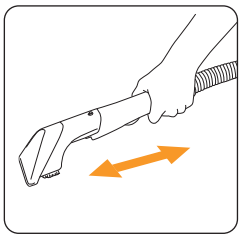
Insert tube into socket.



Press 'on' pedal.



Press trigger to release solution.



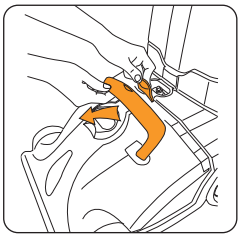
For best results apply solution on the forward stroke and release the trigger to recover on the backward stroke.

Maintenance (Keep your Vax as good as new)

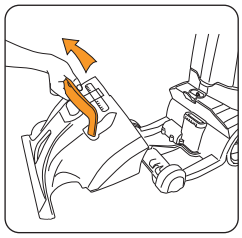
WARNING: To reduce the risk of electric shock, turn the machine off and unplug from electrical outlet before performing maintenance/troubleshooting checks.

Emptying the dirty water tank

NOTE: Rinse out tank with clean water and leave to air dry before storing your machine.



Pull back release lever.

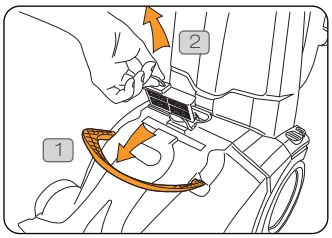


Lift tank.

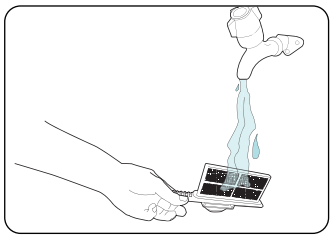
Turn cap and remove.

Rinse out tank and dirty water.

Cleaning the float chamber filter



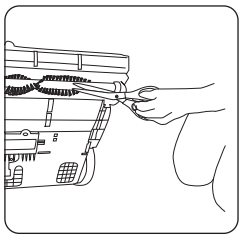
Remove filter from machine by lifting upwards.



Rinse under water to remove debris (max 40°c). Allow to dry completely before replacing or storing away your machine.
(We recommend 24hrs to dry completely).

Removing blockages from the brushbar

WARNING: To reduce the risk of electric shock, turn the machine off and unplug from electrical outlet before performing maintenance/troubleshooting checks.

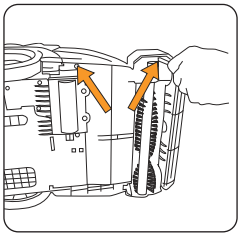


Threads caught in the brushbar can be carefully cut out.

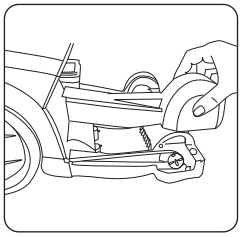
Maintenance (Keep your Vax as good as new)

Replacing the belt

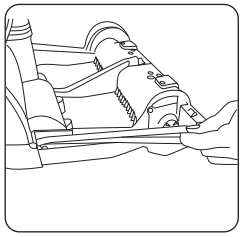
⚠ WARNING: DO NOT OPEN THE MOTOR COVER.



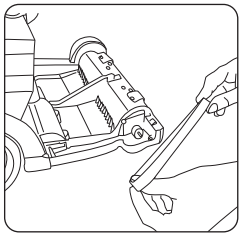
Use a Phillips screwdriver to remove two (2) screws.



Remove cover.



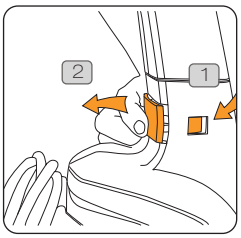
Remove damaged/ broken belt off the spindles.



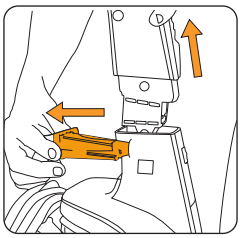
Replace new belt on to spindles and secure the belt cover.

Storage

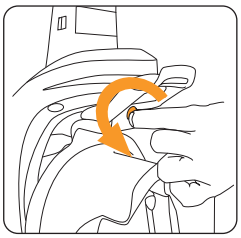
- Empty and rinse out clean and dirty water tanks and leave to air dry before replacing.
- You can remove the handle and tool caddy for convenient storage.



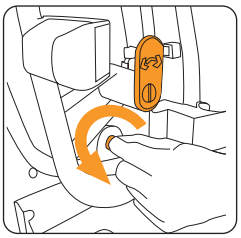
Press handle release button.

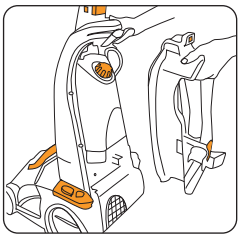


Remove locking pin and pull handle upwards.



Turn orange tab on the tool caddy anticlockwise to release caddy.





Remove hose caddy for easy storage.

FAQs

WARNING: To reduce the risk of personal injury, unplug the carpet washer before performing maintenance/troubleshooting checks.

Is there an accessory missing?

- Check the 'Parts Overview' page in this guide to make sure the part is definitely included in your unit.

Why won't the carpet washer turn on?

- It may not be plugged into the electrical outlet correctly: ensure that the plug is pushed in securely and switched on.
- The power button on the unit hasn't been fully depressed.
- If unit cuts out during use, disconnect the unit from the wall socket, allow to cool for one hour, clean the filter and empty the dirty water tank and check hose, brushbar for blockages.

Why won't the cleaner pick up solution/spills?

- The float in the dirty water tank may have been activated. Empty the dirty water tank if full. If the dirty water tank is not full then switch the machine off and wait for the float to settle before re-starting your machine.
- The dirty water tank may be full and the auto shut off engaged. Empty the dirty water tank.
- Ensure the dirty water tank is fitted correctly and the tank cap is securely fitted.
- Check the hose for blockages.
- Check the brushbar for blockages.

Why won't the solution/clean water dispense?

- Ensure the clean water tank is fitted securely.
- The solution/clean water tank may be empty.
- Ensure dirty water tank is fitted securely.

Why won't the brushes rotate?

- The brushes will only rotate when the unit is reclined and turned on.
- Check the float chamber filter and clean if necessary.
- Belt may be broken - replace if necessary.

we're here to help

Instead of taking me back to the shop, simply call:

AU: 1300 361 505
NZ: 0800 800 900

vax.com.au

This does not affect your statutory rights

Other Information

Vax Service & Help

Vax Careline:

(AU) 1300 361 505

(NZ) 0800 800 900

Monday-Friday 8.30am to 5.00pm

If you have queries or concerns about using your Vax, call the Vax Careline. Calls are charged at the standard local rate. Please make a note of the serial number and model number of the vacuum cleaner before calling. For the nearest Service Agent, please call the Vax Customer Careline or visit **www.vax.com.au.**

Technical Specification

Voltage:	220-240V ~50Hz
Wattage:	1000 W
Capacity:	Clean water tank 4.5L Dirty water tank 3.0L
Cord length:	8m
Weight:	10.6kg
Filter:	Float chamber filter

Subject to technical change without notice.

Manufacturer/EEC importer: Vax Limited, hereby on our own responsibility, declare that the Rapide Ultra series is manufactured in compliance with the following Directives:

Safety: 2006/95/EC Low Voltage Directive
EMC: 2004/108/EC Electromagnetic Compatibility Directive

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

Notes

Vax Service line
AU: 1300 361 505 / NZ: 0800 800 900

Notes

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